

BBW Call Management Service

## 23 Dept-Extn call type response - Template

	PSTN					IPBX					Extension				
	Total	Calls Uns	Lost	Ring Time Avg	Longest	Total	Calls Uns	Lost	Ring Time Avg	Longest	Total	Calls Uns	Lost	Ring Time Avg	Longest
<b>BBW Consultants Ltd</b>															
<b>Total</b>	15351	400	103	00:00:02	00:04:37	0	0	0	00:00:00	00:00:00	1077	512	0	00:00:02	00:01:22
<b>BBW Consultants Ltd \ Finance</b>															
<b>Total</b>	5500	137	24	00:00:02	00:03:45	0	0	0	00:00:00	00:00:00	246	132	0	00:00:01	00:00:53
<b>BBW Consultants Ltd \ Finance \ Accounts</b>															
There are 11 extensions in this group.															
<b>Total</b>	60	15	0	00:00:06	00:00:43	0	0	0	00:00:00	00:00:00	27	6	0	00:00:05	00:00:12
2200 Postman Pat	11	11	0	00:00:05	00:00:43	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00
2234 Micky Mouse	5	0	0	00:00:06	00:00:10	0	0	0	00:00:00	00:00:00	2	0	0	00:00:02	00:00:04
2270 Donald Duck	14	0	0	00:00:06	00:00:10	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00
2293 Pooh Bear	18	1	0	00:00:10	00:00:34	0	0	0	00:00:00	00:00:00	21	2	0	00:00:06	00:00:12
3101 Pluto	9	0	0	00:00:02	00:00:05	0	0	0	00:00:00	00:00:00	4	4	0	00:00:02	00:00:05
6700 Popeye	3	3	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00
<b>BBW Consultants Ltd \ General</b>															
There are 2 extensions in this group.															
<b>Total</b>	67	0	0	00:00:04	00:00:10	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00
6781 Minnie Mouse	36	0	0	00:00:04	00:00:10	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00
6784 Daffy Duck	31	0	0	00:00:04	00:00:10	0	0	0	00:00:00	00:00:00	0	0	0	00:00:00	00:00:00